## PREPARING FOR LAUNCH



dealerbydesign.ca

## WHAT YOU NEED TO DO

1 Demo to decision makers get.dealerbydesign.ca/demo

2 Complete the Trial Request Form get.dealerbydesign.ca/signup

Attend a 1-hour Kickoff Call
You'll receive an email with the link to book your time

4 Start using Dealer By Design
Training new users takes minutes

## KICKOFF CALL

Key staff members from all departments involved in the delivery process should attend. If it's not feasible to gather everyone at once, we can accommodate smaller group sessions or arrange one-on-one training for individuals who are unavailable

## **POST LAUNCH RESOURCES**

**Knowledge Base:** Help Center get.dealerbydesign.ca/help

**Video:** New Users get.dealerbydesign.ca/newuser

**Support:** Email with ticket tracking <a href="mailto:support@dealerbydesign.ca">support@dealerbydesign.ca</a>

**Support:** Book Training get.dealerbydesign.ca/training